

Accessing the parent portal

Navigate to the parent hub on the Dean Close website or use the following link:

<http://parents.deanclose.org.uk>

1. Login to your Parent Portal account using the email address and password you created upon registration. If you have not previously registered please follow the 'Registering your account' instructions below.
2. Or, if you have forgotten your password, use the link provided in the Login Issues & Problems window.

Log into the Parent Portal

Username / E-Mail:

Password:

Remember Username

Login

Login Issues & Problems

I have forgotten my username

Your username is either your school network username or e-mail address. If you no longer have access to your username contact the school.

2. [I have forgotten my password](#)

If you have forgotten your password please use the link above.

Registering your account

If you are using the system for the first time you must register using the *Portal Registration* details which have been provided via email.

3. Select **REGISTER** which is located in the top right of the window. Enter the details then click on the *register* button.

Registration Number: *****

Registration Password: *****

You are required to provide a password and email address. Click on the *create account* button.

To complete the registration processes you must verify your e-mail by logging into your registered email account and clicking on the **Verify e-mail address** link provided.

Accessing your Child's information

Once logged into your account, you will be able to select your child by name and view their profile. Select the links in the School profile to view the related information.

My Children...

 My Child's name [9]
Current

 My Child's name [11]
Current

School Profile

Options to view and manage Pippa's school profile are displayed below.

[School Timetable](#)
Use this option to view and export timetable.

[Reward & Conduct Record](#)
Use this option to view and export reward and conduct record.

[Internal Exams](#)
Use this option to view and export internal exams.

[Public Exams](#)
Use this option to view and export public exams.

[School Reports](#)
Use this option to view and export school reports and assessments.

Is your account information correct?

In order to continue to receive notifications regarding updates to your parent portal account, please ensure that your email and other account information is up to date.

Please contact Miss Daly if you require further assistance. hedaly@deanclose.org.uk



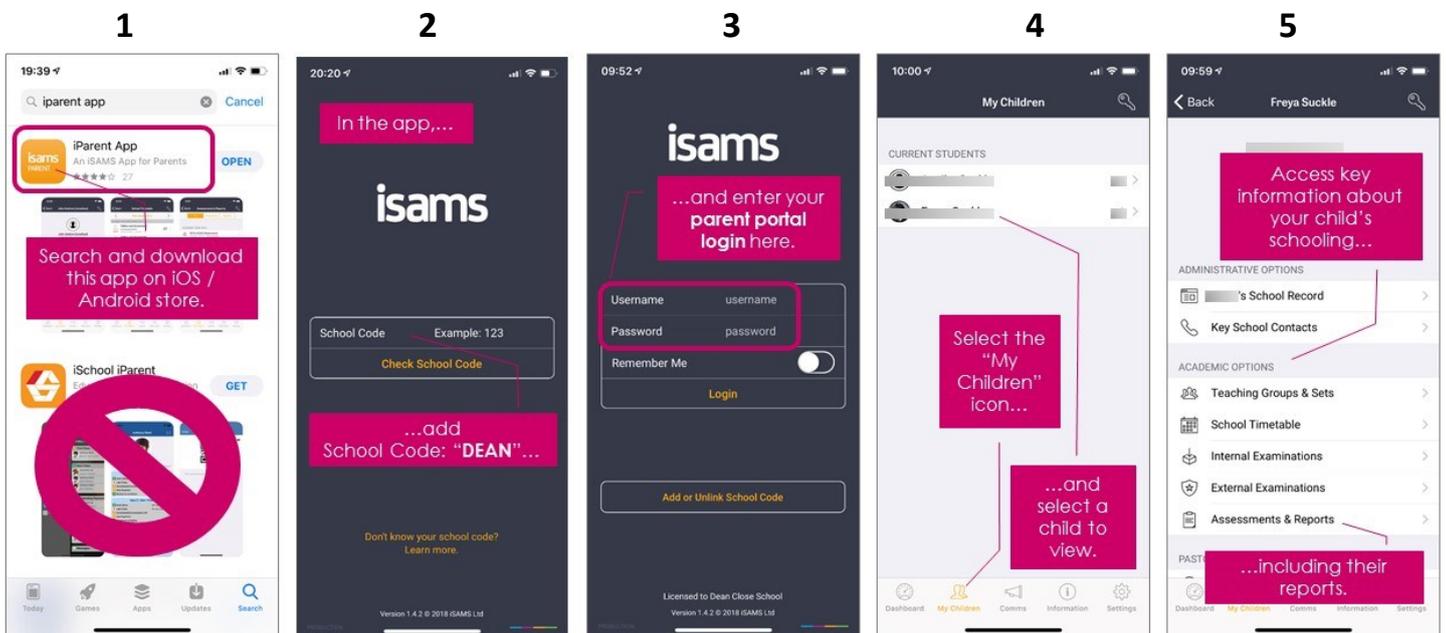
iSAMS Mobile App

To download the iSAMS App onto your device please click one of the below links which will take you directly to your App Store.

You will need to log in using your Parent Portal username and password. Registration **must** be completed via the parent portal <http://parents.deanclose.org.uk> before you log into the App.

APPLE DEVICES - <https://itunes.apple.com/gb/app/iparent-app/id959615129?mt=8>

ANDROID DEVICES - <https://play.google.com/store/apps/details?id=com.isams.portal.parent>



1. Select the official iSAMS iParent App
2. Use the School code 'DEAN'
3. Enter your username and password (Please complete registration first)
4. You will be able to select your child by name and view their profile
5. Select from the options provided to view your child's information